



Elevated Soul Cancellation Policy

We completely understand that there are circumstances in which events are canceled that are out of your control. In the event that your booking must be canceled; the 30 percent deposit is **NONREFUNDABLE**.

Special Events:

- (a) Should it become necessary for Client to terminate this Agreement, and the event date is greater than thirty (30) days, Caterer shall be entitled to retain any and all expenditures to date, including but not limited to contracted labor, special orders, rentals and/or proposals costs
- (b) If Agreement is terminated within thirty (30) days of the event, Caterer shall be entitled to retain thirty percent deposit and seek any additional expenditures to date, including but not limited to contracted labor, special orders, rentals, and/or proposals costs.

(c) If Agreement is terminated within fourteen (14) days of the event Caterer shall be entitled to retain any deposit paid and seek any additional losses including but not limited to contracted labor, special orders, rentals and/or proposals costs.

(d) If an Agreement is drawn within five (5) days of the event, Client agrees to pay full event costs per bid

Should the event be cancelled by Caterer, Caterer will fully refund any deposit within ten (10) days of the date of cancellation. If event is within thirty (30) days, Caterer will reimburse or pay to Client the invoiced difference in costs and expenses that have been incurred by the Client paid to an alternative provider or providers based upon the total proposal bid. Client shall make reasonable efforts to mitigate damages and obtain substantially similar services. The caters responsibility is limited to items covered in the last accepted proposal by Client. Any additional items are at Client's expense.

In the event that the client has not confirmed service details at least 72 hours prior to event date client agrees to pay any costs that the Caterer has occurred; labor cost, kitchen rental cost, and/or ingredient costs. Event will be canceled at the client's expense and email notification will be provided

Weddings:

(a) Should it become necessary for client to terminate this Agreement, and the event date is greater than thirty (30) days, Caterer shall be entitled to retain any and all expenditures to date, including but not limited to contracted labor, special orders, rentals and/or proposals costs.

(b) If Agreement is terminated within thirty (30) days of the event, Caterer shall be entitled to retain twenty-five percent (25%) of deposit and seek any additional expenditures to date, including but not limited to contracted labor, special orders, rentals and/or proposals costs.

(c) If Agreement is terminated within fourteen (14) days of the event Caterer shall be entitled to retain any deposit paid and seek any additional losses including but not limited to contracted labor, special orders, rentals and/or proposals costs.

(d) If an Agreement is drawn within five (5) days of the event, client agrees to pay full event costs per bid

Should the event be cancelled by Caterer, Caterer will fully refund any deposit within ten (10) days of the date of cancellation. If event is within thirty (30) days, Caterer will reimburse or pay to Client the invoiced difference in costs and expenses that have been incurred by the client paid to an alternative provider or providers based upon the total proposal bid. Client shall make reasonable efforts to mitigate damages and obtain substantially similar services. The Caterer's responsibility is limited to items covered in the last accepted proposal by client. Any additional items are at client's expense.